



ILLINOIS CHAPTER MEETING NOTIFICATION

When: March 11th 2010

**Where: Par-A-Dice Hotel & Casino
7 Blackjack Blvd
East Peoria IL 61611
309-699-7711
or
Toll Free 800-727-2342**

Meeting Cost 50.00

Rooms blocked till: February 22, 2010

Room Cost: \$94.00 (Single or Double)

Meeting: Business Casual

[Click Here for on-Line Registration](#)

Wednesday –March 10, 2010

6pm Board Meeting – Par-A-Dice Hotel & Casino

Thursday – March 11, 2010

8:00 – 8:30 am Registration & Continental Breakfast

8:30 – 8:45 am General Business Meeting

**8:45 - 9:45 am Steve Marshall - “Point of Service Collections”
(Case Study at Methodist Medical Center)**

9:45 – 10:00 am Break

**10:00 – 11:00 am Susan Melczer / MCHC - “Updates on the
Medicare RAC & MIP Audits in Illinois”**

**11:00am – 12:00pn Roberta Anderson & Karen Damon / RSM
McGladrey, Midwest Regional Health Care.
“Supply Billing for Non-DME, Hospital Providers”**

12:00 – 1:00 pm LUNCH

**1:00 – 2:30 pm CONT. “Supply Billing for Non-DME, Hospital
Providers”**

2:30 – 2:45 pm Break

**2:45 – 4:15 pm Sheila Brune - “When Knowledge Isn’t Enough
– A Daughter’s Story”**

4:30 pm Adjournment

SPEAKERS

**STEVE MARSHALL –
Director of Patient Financial Services/Physician Billing
Methodist Medical Center of Illinois**

Healthcare executive in integrated health care systems with progressive finance management and HIPAA compliance experience.

Demonstrated responsibilities includes: identifying opportunities for profit and process improvement, consolidation of finance functions, reduction of accounts receivable, and key strategic initiatives involving finance and operational issues. Experience in implementing continuous quality improvement initiatives specializing in technology conversions and new patient service programs. Experienced leader in organizational change management.



**Susan Melzer
Director | Patient Financial
Services**



Susan Melzer has been the Director of Patient Financial Services with the Metropolitan Chicago Healthcare Council since 1986. In this role, she is responsible for advocacy, publications, technical assistance, and educational programs on revenue cycle issues for MCHC's member hospitals. Susan helps ensure that MCHC members are up-to-date on a wide range of billing and payment issues, and she represents their collective concerns with federal and state agencies and third-party payers. Susan has contributed to important national discussions on such topics as Administrative Simplification and modifications to the Medicare Secondary Payer program. Prior to joining MCHC, she worked on Medicare payment policy issues at the American Hospital Association.

**RSM McGladrey,
Midwest Regional Health Care**

Roberta Anderson – Manager

Bobbie is a manager with the Health Care Consulting Practice and is a charge description master subject matter professional. Her current responsibilities and expertise include chargemaster assessments, charge capture assessments, development of charge capture tools and associated education, with a focus on radiology, special imaging services, radiation therapy, cardiology, cardiac catheterization lab, EP, PT, OT, speech, supplies, operating room, other diagnostics and associated documentation assessments with education. Bobbie's previous positions in both health care consulting and as administrative director of radiology in a large health care system have positioned her to work in an integrated fashion throughout the revenue cycle. She has developed processes for managing compliance and effective process improvement for practices. In addition, Bobbie has presented national and local seminars related to compliance and coding for interventional radiology and interventional cardiology for hospitals and practices and is the technical editor and co-author of several CPT coding and reimbursement publications. She was previously the editor of the Cardiology and Interventional Radiology sections of AHIMA's CPT/HCPCS Coding and Reimbursement for Physician Services.

Karen Damon – Manager

Karen is a manager with the Health Care Consulting Practice and is a charge description master subject matter professional. Karen has over 30 years of health care experience, both in the clinical and hospital management setting and in the consulting environment. During her years as a hospital director in Minnesota and Oklahoma, she has facilitated many process improvement projects and consulted with area affiliate health care facilities. Since becoming a health care consultant in 2001, Karen has served all sizes of hospital facilities and corporate health care clients, as well as various specialty physician practices. Her areas of expertise include radiology, cardiology, laboratory, rehabilitation therapies, materials management/ supplies and radiation oncology. Along with her various consulting projects, Karen has also written and edited coding guides for a leading publication company and performed national speaking engagements. Karen holds a Bachelor of Science in Organization Administration and is a radiologic technologist. She also holds the credentials as a Radiology Certified Coder (RCC) through the RCCB.



Sheila A. Brune

sslbrune@mchsi.com

319-837-6373 (home)

sbrune@mhtlc.org (work)

Sheila Brune is a registered nurse, and is currently Director of Performance Improvement, Risk Management, Compliance and Case Management at a critical access hospital. Sheila has worked in utilization, risk management and performance improvement roles for the past 25 years.

In 2000, inspired by Quint Studer of The Studer Group, Sheila developed and implemented an innovative program, The Living History[®], aimed at improving patient-staff connectivity and adding value to the lives of patients. This program has won state and national awards including the Healthcare and Aging Award from the American Society on Aging and Pfizer, The Summit Award from the HealthCare Service Excellence Association, and The Bright Ideas Award from the Iowa Society for Health Care Marketing and Public Relations.

In 2001, Sheila was awarded the Innovation in Patient Care Award by the Iowa Association of Nurse Leaders. In 2002, she was named a finalist by NurseWeek magazine for the Nursing Excellence Award for Patient Advocacy.

Sheila's Living History Program success stories have been published in *Senior Care Management*, The American Hospital Association monograph of urban hospital success stories and in *Healthcare Benchmarks and Quality Improvement*. She is a regular speaker at healthcare conferences with an emphasis on patient satisfaction, consumer advocacy, and patient-centered care. In 2009 she was honored to speak at the annual Joint Commission Quality and Safety Conference in Illinois.

Sheila is a certified professional in healthcare quality and case management. She is a graduate of a diploma school of nursing, and has a Bachelor of Science degree in health arts from St. Francis University, in Joliet, Illinois. She completed her graduate studies in May of 2009; again graduating from the University of St. Francis with a Master of Science in Health Services Administration. She received a Meritorious Service Award from the University of St. Francis in 1987.



2009 Fall Meeting Registration

Please provide us with your registration information:

Name:					
Title:					
Certified:	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> CPAM	<input type="checkbox"/> CCAT	<input type="checkbox"/> CPAT	<input type="checkbox"/> CCT
Company Name:					
Company Address:					
Phone:					
E-mail:					
Are you a member of AAHAM?	<input type="checkbox"/> Yes <input type="checkbox"/> No				
Is this your first IL AAHAM meeting?	<input type="checkbox"/> Yes <input type="checkbox"/> No				
Did you register on-line?	<input type="checkbox"/> Yes <input type="checkbox"/> No				

Cancellation policy is **72 hours from date of event** for full refund.

Registration deadline is August 20th, 2009. Please send your payment by August 20th, 2009.

Please make checks payable to IL AAHAM and mail your registration form and payment to:

Nancy Vollmer, Vice President of Sales
 Eagle Recovery Associates, Inc.
 424 SW Washington Street, 3rd Floor
 Peoria, IL 61602

nvollmer@eaglerecovery.net
 (309) 272-4501

Click the link for Electronic Registration <http://www.illinoisaaham.com>